



Avigilon Webcam Installation Guide

Instructions for viewing cameras on a computer:

1. Go to <http://avigilon.com/support-and-downloads/for-software/software-updates-and-downloads/> and download the **ACC Client 5**
2. Follow the instructions to install the software
3. Once installed, on the login screen-click **“find site”** located near the center of the screen towards the bottom
4. Use the IP address of **24.49.13.208**
5. Leave port number as **38880**
6. Log in with credentials
7. Wait for **Grace a Child-HQ** to populate in the box to the left
8. Click on the cameras and choose preferred layout

Instructions for viewing cameras on a mobile device:

1. Download the Avigilon Control Central Mobile App
2. Open the app-the settings page should appear, if it does not then go to the settings
3. Find “Gateway” and click **“Add Gateway”**
4. Use the IP address of **24.49.13.208**
5. Keep the port number at **443**
6. Type in your **username**
7. Type in your **password**
8. Press **“Save”**
9. “Gateway-Grace A Child will appear with a yellow **“!”**-click the **yellow exclamation point**.
10. Log in as usual then press **“Done”**
11. **Tap on GraceAChild**
12. Tap a view to select
13. Using the pen tool, tap on the green plus to add a camera to desired view
14. Press Done
15. Your view will now be saved for future visits